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## Warranty / Guarantee

Warranty/Guarantee against defects arising from faulty workmanship or materials

**Windows and Doors** are for a period of ten (10) years from the invoice date

**Hardware** for a period of 1 year from invoice date.

Subject to the following

- The product has been installed in accordance with the relevant Australian Standards and recognised building practices.
- The product has been maintained in accordance with the **Care and Maintenance Manual**.
- The product has not been subject to misuse or neglect.
- Manufacturing standards and tolerances are not deemed defects, nor are industry variations in the colour of the aluminium surface finish.
- Artkal assumes no liability for damage caused by cleaning solvents or brick cleaning acids.
- This Guarantee is limited to the repair or replacement of the faulty product at the company's discretion but does not extend to the installation or refinishing of a replacement product. No liability is accepted by Artkal for personal injury, loss or claim or property damage, installation costs, material or other costs (whether special, consequential or otherwise) whether direct or indirect.
- Only repairs carried out by Artkal personnel or authorised Artkal agents are covered by this Guarantee.
- Claims under this Guarantee should be made within one month of the defect arising in the product. Copies of documentation showing the purchase date of the product should be included with your written claim and forwarded to Artkal Head office.

If there are any further questions please call 02 9718 6000 or email [info@artkal.com](mailto:info@artkal.com)

